

Hennessey Nightclub Nuisance to Neighbours

Dear Resident,

As you may know there have been several issues recently in respect of the nightclub Hennessey which was recently taken over. We own a Holiday Let next to the nightclub and it is damaging our business and causing complaints from guests.

Issues we've seen or complained about are:

1. Late night live and dj music – several residents and guests are woken up at the weekends
2. Fighting on the pavement and road outside the nightclub on the Quay with one person thrown in the harbour over the railings
3. What looks like drug deals and money passing taking place outside and inside the nightclub and smokers shouting into the early hours of the morning
4. Drunken people leaving the nightclub in the early hours of the morning disturbing the peace
5. What looks like underage teenagers leaving the nightclub
6. Bottles being emptied into the bin in the middle of the night
7. The alley next to the nightclub is being used as a toilet

We have tried speaking to the staff during and at the end of the night, but they are hardly coherent. We have spoken to the owner but no action seems to have been taken and he doesn't understand what is affecting local residents and the holiday let businesses or permanent lets above the nightclub.

We have contacted the council and been told that complaints can be made to the following two people. We have made a formal complaint, so hopefully the more complaints received the more likely something will be done to help the situation, as the owner couldn't care less.

We hope this will help the situation for us all. Thank you.

Brixham Holiday Let Services

Police Licensing Officer

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Alcohol Licensing
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On 8 Oct 2018, at 13:58, Martin, Karl
<Karl.Martin@torbay.gcsx.gov.uk> wrote:

Hi Ross

Thank you for getting in touch. I'll do my best to give you a fair response to your question but I am making the assumption Coco remains a restaurant/bar/Bistro.

Recorded music doesn't really concern me as there is a well-designed PA system backed up a limiter. I understand a reasonable attempt was made at sound proofing, though I had no involvement in the spec so I can't offer any reassurance of how well the building performs. I have never had any complaints though. If live music is part of your plans I would cease this at 11:00pm as I would suggest you might need to do more works to contain live music.



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Estimate

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The premises is a large open planned bar with polished concrete floors and moderately high ceilings.

The sound system consists of small EV mid high units with a pair of 200 watt bass units next to the bar with a third unit nearby.

The system is limited by a Formula Sound AV2 limiter situated in the audio rack.

My first recommendation would be to replace the analogue limiter with a digital audio processor. This will give us the ability to set intelligent limiter settings on all outputs and bandwidths. The system would then retain sound quality when limiting the system unlike the AV2.

I would also recommend separating the sub bass units to remove the bass hotspot you are experiencing at the moment and spread the bass around the room. The only issue here will be hiding the cable runs but this would need to be looked at in closer detail.

These are just my suggestions for a first step solution, but will make great improvements in sound quality and noise transfer.

I have estimated for these works, this doesn't include a night time visit with someone from EHO to set levels as agreed with all parties.